



Emergency Road Service: Refund Application

Refund Policy: Your AAA Club takes special measures to be prepared to handle all Emergency Road Service calls. However, during periods of extreme weather or in isolated cases where AAA Service may not be available or many miles away, members may obtain help from the nearest available garage. Submit the original receipt along with this completed refund application **within 30 days** for refund consideration. When a member is entitled to a refund, it will be made in an amount equal to the cost of a similar call rendered by an Official AAA Station at Club rates. **This application must be fully completed before a refund can be considered.**

MEMBER NAME _____

MEMBERSHIP NUMBER _____

ADDRESS _____

DAYTIME PHONE NUMBER _____

CITY _____ STATE / ZIP _____

EMAIL ADDRESS _____ HOME PHONE NUMBER _____

DATE / TIME OF SERVICE _____ WEATHER / ROAD CONDITIONS _____

YEAR / MAKE OF VEHICLE _____

GARAGE RENDERING SERVICE _____

EXACT LOCATION OF CAR _____

NATURE OF TROUBLE WITH CAR _____

DID YOU CALL A AAA CLUB? YES NO _____
IF YES, WHICH ONE _____

DID YOU CALL THE AAA SUPERNUMBER? YES NO _____

DID YOU CALL A AAA STATION? YES NO _____
IF YES, WHICH ONE _____

IF NO, WHY _____

DID YOU PRESENT YOUR CURRENT AAA MEMBERSHIP CARD? YES NO DID NOT HAVE IT WITH _____

AMOUNT PAID FOR ROAD SERVICE ONLY _____ AMOUNT PAID ON PARTS / LABOR _____

DID YOU SIGN A AAA CALL TICKET? YES NO _____

AMOUNT OF TIME SERVICE TRUCK SPENT AT SCENE _____

HOW FAR WAS THE CAR FROM THE STATION _____

TYPE OF SERVICE: JUMP START TIRE CHANGE LOCK-OUT FUEL DELIVERY

STUCK TOW _____

DISTANCE TOWED _____ WHERE TO _____

IF IT WAS AN OFFICIAL AAA STATION, WHY WERE CHARGES COLLECTED _____

MEMBER'S SIGNATURE _____

DATE _____

FOR OFFICE USE ONLY

- 1.) XS _____ 4.) FL _____ 7.) YOM _____
- 2.) CC _____ 5.) SC _____ 8.) PLUS _____
- 3.) PR _____ 6.) PC _____ 9.) BASIC _____

NUMBER OF CALLS _____

AMOUNT REFUNDED: _____

APPROVED BY _____ DATE _____

COMMENTS _____